

How to apply

www.ato.gov.au

Our application process is a free and easy service. Staff are available to assist with any enquiries you may have with completing your application. You should be aware that some entities may charge a fee to assist with preparing an application on your behalf.

The application is a three-part process. Before you apply, check with your superannuation fund whether they allow the early release of super.

To apply:

1. Apply using our online form. We assess your eligibility for compassionate release of superannuation, which can take up to 14 days.

We can't provide you with a progress update during the assessment phase. Once we assess your application, a message will be sent to your myGov inbox with the outcome. If your application is successful, we will also notify your super fund.

2. If your application is approved, you must contact your superfund to arrange release of your money. You will need to provide the superfund with a copy of the approval letter to process your payment.

3. You must pay the expenses with the amount released from the fund and keep your receipts as evidence.

If you have a self-managed super fund, you still need our approval to access your super early.

Required evidence

To submit your application online, you need digital copies of the required evidence. We accept photos of documents. Supported file formats are: gif, jpeg, png and pdf.